

Who Benefits from RecordTS ?

- System and Network Administrators
- C-Level Executives
- High Security Environments:
 - Government
 - Military
 - Educational facilities

What are the Benefits of RecordTS?

- Helps confirm networks are secure and compliant
- Records all Terminal Server sessions including Citrix ICA and Remote Desktop Sessions (RDP traffic)
- Documents everything done to servers
- Provides easy auditing of all users and activities
- Prevents corporate data loss
- Provides more information than event logs
- Assists in detecting unethical user activity
- Produces compact, digitally signed video files
- Recorded files are useful in legal proceedings
- Monitors all activity in sensitive files and programs
- Stores Metadata such as IP address, domain name, date/time, duration, user and server accessed.

Which Version is for me?

RecordTS is licensed PER SERVER and is intended for companies running Terminal Services or Remote Desktop enabled who would like to monitor everything their users, administrators, vendors, consultants, etc. are doing while logged into their Terminal Servers or Windows Servers.

RecordTS Single Server Edition

- If you have ONE Terminal Server or ONE Citrix Server
- Comes with Enterprise Manager licensed for ONE Terminal Server

RecordTS Enterprise Starter Packs

- If you have MORE THAN ONE Terminal Server or Citrix Server
- RecordTS Enterprise Starter Pack I includes support for two Terminal Servers
- RecordTS Enterprise Starter Pack II includes support for three Terminal Servers

RecordTS Remote Desktop Recording Agents

- If you have Windows Servers with Remote Desktop enabled
- sold in 5 or 10 packs

RecordTS Enterprise Manager

- Design your own configuration – mix and match components
- Purchase Enterprise Manager separately and buy the appropriate number and types of recording agents for your servers
- Alternatively purchase a starter pack and buy additional recording agents.

Ideal Uses for RecordTS:

- Record what your users are doing while on the internet
- Schedule activity to be recorded during a server migration for later review, training, or troubleshooting purposes
- Record application configurations rather than saving screenshots or taking notes
- Observe what a consultant, vendor, or administrator is doing while logged into your network
- Monitor what specific users are doing in programs that contain sensitive data, such as financial programs, customer databases, human resource documents, etc.
- React to unusual behavior by recording a specific user's activities to prevent data leaks, file tampering, data or system corruption
- Eliminate the need to sort through event logs and audit trails. Recorded activities can be quickly reviewed to determine what actions a user took before an error or problem occurred
- Recording files are digitally signed
- Not a screen capture program! RecordTS records all desktop session activity at the base protocol level so nothing is missed, and file sizes are inherently smaller, more compact.

What is Average Size of RecordTS Files?

Files are the same as the network traffic consumed by the particular activity the user is performing, or by the particular session. On average for a user, performing normal office activity it would be about 5 mgs/ hour.

System Requirements:

- Windows 2000/2003 Server and up with Terminal Services or Remote Desktop administration enabled.
- Windows Vista with Remote Access enabled.
- Note: the same hardware requirements that apply to any of the operating systems listed above will apply for RecordTS.



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